

Covid-19

Additional measures in place.

Your health and that of our employees is our priority. Rest assured that we have put in place a structure that can meet everyone's needs while respecting government recommendations.

Here are the measures put in place to protect you during the work carried out at your home.

Submissions and purchases will be made without contact.

First of all, you will be able to request a quote by phone or online at our website www.cèdresgatineau.ca or www.ottawacedarservices.com

You can also send us your questions or comments in the same way.

Each region will be assigned to a specific advisor to avoid long-distance travel.

During any conversation with an adviser, these will take place outside and long distance will be respected.

We are committed to ensuring that our teams do not come into direct contact with customers.

They will have your phone number on hand and can contact them at any time.

Following the installation, our teams will disinfect the latch on your fence and the tap on your water outlet, which must be touched during the work.

You can contact us at any time and customer service can put you in touch with the team leader who will be on your field. We strongly recommend that you use this method of communication rather than coming into direct contact with the team.

The billing for the comment will be done by email or phone.

All our staff will make an obligation to disinfect their hands several times a day. Do not work if they have symptoms.

As for the administrative sector, telework will be in order.

The service will remain at its best in these isolated moments so you can enjoy your privacy in complete safety.